

# MATC IT Computer Support Specialist Pathways

| Semester                  | Course ID | Course Title                                       | Credits | Industry Certification | IT Service Center Technician Certificate (61-154-1) | Microsoft Enterprise Desktop Support Technician Certificate (61-154-2) | Level 2-Service Center Technician Certificate (61-154-3) | IT - User Support Technician Diploma (30-154-6) | IT Computer Support Technician (31-154-6) | Help Desk Support Specialist Technical Diploma (31-154-7) | IT Computer Support Specialist Associate Degree Program (10-154-3) |
|---------------------------|-----------|--|---------|------------------------|---|--|--|---|---|---|--|
| <b>Technical Studies</b>  |           |  |         |                        |   |  |  |   |   |   |  |
| 1                         | ITSUP-101 | Computer Information System Fundamentals           | 3       |                        | 3   |  |  |   | 3   | 3   | 3  |
| 1                         | ITSUP-109 | Microsoft Office for IT Professionals              | 3       | MOS 77-418, 77-420     |   |  |  |   | 3   | 3   | 3  |
| 1                         | ITNET-101 | Network Communications (CompTIA Net +)             | 3       | COMPTIA Net+           |   |  | 3  |   | 3   | 3   | 3  |
| 1                         | ITSUP-110 | Supporting Microsoft Windows                       | 3       | MCITP (70-688)         |   | 3  |  |   | 3   | 3   | 3  |
| 2                         | ITSUP-102 | CompTIA A+ Essentials                              | 4       | COMPTIA A+             | 4   |  |  |   | 4   | 4   | 4  |
| 2                         | ITSEC-124 | Network Security (CompTIA Security+)               | 3       | COMPTIA Security+      |   |  | 3  |   | 3   | 3   | 3  |
| 2                         | ITSUP-108 | Enterprise Desktop Support Technician              | 2       | MCITP (70-685)         |   | 2  |  |   | 2   | 2   | 2  |
| 2                         | ITSUP-140 | Support Center Analyst (HDI SCA, HDI DST, ITIL)    | 3       | HDI SCA, HDI DST, ITIL | 3   | 3  | 3  | 3   | 3   | 3   | 3  |
| 3                         | ITSUP-150 | Mobile Device Support and Repair                   | 3       |                        |   |  |  | 3   |   | 3   | 3  |
| 3                         | ITSUP-152 | Apple OSX Certified Support Professional (ACSP)    | 3       | Apple ACSP             |   |  |  | 3   |   | 3   | 3  |
| 3                         | ITSUP-155 | IT Careers, resume writing and job search          | 3       |                        |   |  |  |   |   | 3   | 3  |
| 4                         | ITSUP-153 | COMPTIA Mobility+ (IOS, Android, Windows)          | 3       | COMPTIA Mobility+      |   |  |  | 3   |   | 3   | 3  |
| 4                         | ITSUP-177 | Intro to IT Projects, Teamwork and Self Management | 3       | COMPTIA Project+       |   |  |  |   |   | 3   | 3  |
| 4                         | ITSUP-198 | Computer Support Internship                        | 2       |                        |   |  |  |   |   | 2   | 2  |
| 4                         | ITSUP-199 | Computer Support Final Project                     | 1       |                        |   |  |  |   |   | 1   | 1  |
| <b>Electives</b>          |           |  |         |                        |   |  |  |   |   |   |  |
|                           | ITSUP-156 | Cloud and Mobile Productivity Tools                | 3       |                        |   |  |  |   |   |   | 3  |
|                           | ITNET-112 | MS Server Administration                           |         |                        |   |  |  |   |   |   |  |
|                           | ITDEV-150 | Database Management with SQL                       |         |                        |   |  |  |   |   |   |  |
| <b>General Ed Courses</b> |           |  |         |                        |   |  |  |   |   |   |  |
|                           | ECON-195  | Economics  | 3       |                        |   |  |  |   |   |   | 3  |
|                           | ENG-151   | Communication Skills 1                             | 3       |                        |   |  |  |   | 3   | 3   | 3  |
|                           | ENG-152   | Communication Skills 2                             | 3       |                        |   |  |  |   |   |   | 3  |
|                           | MATH-123  | Math with Business Applications                    | 3       |                        |   |  |  |   |   |   | 3  |
|                           | NATSI-167 | Science of Technology                              | 3       |                        |   |  |  |   |   |   | 3  |
|                           | PSYCH-199 | Psychology of Human Relations                      | 3       |                        |   |  |  |   |   |   | 3  |
|                           | SOCSCI    | Contemporary American Society                      | 3       |                        |   |  |  |   |   |   | 3  |
|                           |           | Total number of credits                            | 66      |                        | 7   | 8  | 9  | 12  | 27  | 45  | 66   |

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