CAREER CLUSTER: Information Technology

Program Learning Outcomes
- Apply analytical and problem-solving skills to resolve end-user issues
- Install, configure and support desktop and server operating systems
- Configure and deploy Windows and OSX laptops and servers

Admission Requirements
- A high school diploma or GED
- One year of high school-level algebra
- Knowledge of computer fundamentals
- Demonstration of basic skills through a course placement assessment

Coursework in this two-semester program prepares you for industry-sought certifications, including CompTIA’s A+, Network+, Security+, Microsoft Certified Professional in Windows Desktop, Microsoft Enterprise Desktop Support Technician (MCITP), HDI-SCA, HDI-DST, ITIL Foundation and more.

Career Outlook
Employment opportunities are expected to greatly increase.

After earning this technical diploma, your credits can be applied to completing the IT Computer Support Specialist associate degree. You also can earn three certificates on your way to completing this technical diploma.

Start dates: August, January and June
### COURSES

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**TOTAL CREDITS: 27**

( ) Semester order for full-time students.

* Counts toward earning the IT Level 2 - Service Center Technician certificate.

† Counts toward earning the IT Microsoft Enterprise Desktop Support Specialist certificate.

^ Counts toward earning the IT Service Center Technician certificate.

Program curriculum requirements are subject to change.

Current MATC students should consult their Academic Program Plan for specific curriculum requirements.

### Related Programs

**Associate Degree:**
- IT Computer Support Specialist

**Technical Diplomas:**
- IT Help Desk Support Specialist
- IT User Support Technician

**Certificates:**
- IT Service Center Technician
- IT Microsoft Enterprise Desktop Support Specialist
- IT Level 2 – Service Center Technician

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**For complete information, go to matc.edu/business**

To apply for financial aid, visit fafsa.gov

School Code: 003866

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