

Milwaukee Area Technical College

How to Get Hired for IT Job in Milwaukee Area

Prepared by MATC Milwaukee
IT Computer Support Team



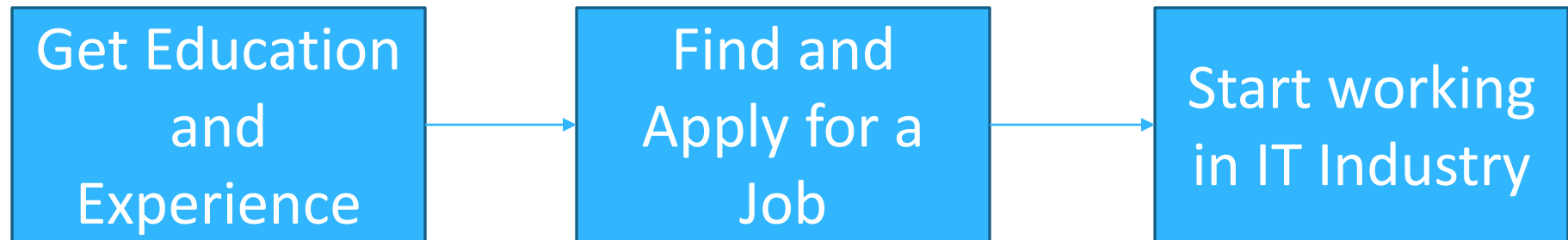
Milwaukee Companies that are looking for IT Professionals



* **Milwaukee Companies that Hire IT Computer Support Specialists:**

- * Aurora Health Care (Employs 25000 people)
- * Rockwell Automation (Employs 23000 people)
- * Ascension Wisconsin (Employs 14500 people)
- * Kohls (Employs 7800 people)
- * Quad/Graphics (Employs 6800 people)
- * Harley Davidson (Employs 6000 people)
- * WE Energies (Employs 4300 people)

How to Get Hired in Milwaukee IT Industry



Milwaukee area schools offering IT Degrees



- * Programs offered by different educational institutions in Milwaukee:
 - * UWM (University of Wisconsin Milwaukee) – 4 year degree
 - * Concordia University – 4 year degree
 - * Marquette University – 4 year degree
 - * MSOE (Milwaukee School of Engineering) – 4 year degree
 - * Lakeland University – 4 Year Degree
 - * **MATC (Milwaukee Area Technical College) – 2 year degree**

Lots of Options Available



How would you choose the best degree program during COVID-19 crisis?

How to choose Information Technology degrees



- * How quickly can you graduate
- * Jobs available right out of the school
- * Cost and Financial Aid
- * Flexibility in studying. Working students accommodations
- * Curriculum
- * Quality of Professors
- * Support Network (Tutoring and Technology Support)
- * What is different now during COVID-19

Why Choose IT Computer Support Specialist degree from MATC



- * IT Computer Support Degree from MATC is one of the best options available
- * Large number of support jobs available. 95% of graduates employed after graduation
- * Great Return on Investment: Students can pay off cost of education in the first year of employment
- * Flexibility in studying. Working students accommodations
- * Curriculum is revised ongoing to include latest technologies and trends
- * MATC faculty is comprised of business leaders and teachers who offer a practical, real-world perspective on their subjects in an interactive learning environment.
- * Tutoring and Technology Support for IT Support Program Students
- * More options for students in response for COVID-19 as MATC invested into Online learning infrastructure to support Online/Blended Learning

What do IT Computer Support Specialists do?



- * 1) Assist Computer Users with setup, maintenance, troubleshooting and problem solving with computers and mobile devices
- * 2) Support mobile, networking and computer hardware and software.
- * 3) Help users onsite and remote from Support Centers and Help Desk offices

Almost every company in Milwaukee area has a need to support devices that they use and employ IT Computer Support Specialists!

Jobs available for IT Computer Support Specialist



- * Junior Help Desk Technician
- * Junior Support Specialist
- * Apple Support Specialist
- * Mobile Device Support Specialist
- * Network Technician
- * Desktop Support Specialist
- * IT Field Technician

Key Facts and IT Computer Support Jobs in Milwaukee



- * 1) Average annual salary for IT Computer Support Specialist in Wisconsin is \$44,000.00
- * 2) Most of entry level positions are created in IT Support. 500+ IT Support Positions are open and available in Milwaukee
- * 3) Great opportunities for career growth. You can switch between careers in IT or choose management track
- * 4) IT Support career opens new doors for you. Would like to continue your education you can transfer to 4 year college and get Bachelors/Masters degree.

Key Benefits for the students



- * People with minimum IT Experience can join to learn skills to enter IT Field-
- * Students can get a certificate in one semester and choose if they would like to start searching for a job or get higher level educational credentials
- * Job is a great option for someone who would like to get IT skills but also enjoys interacting with other people
- * Almost every course in the program leads to industry certification
- * A lot of IT Computer Support Specialist jobs are available in Milwaukee area as almost every company needs to support users
- * Average starting salary is \$44000.00 in Milwaukee area

Best Degree

IT Computer Support Specialist degree from MATC



- * Maximum transfer credits are honored from other educational institutions and work experience.
- * Classes are geared toward the working professional with manageable time commitments, meeting only once per week or online.
- * 15-week courses offered during the Fall and Spring semesters. 8 week courses offered during Summer semester.
- * Flexible formats - you choose week to week how you attend classes:
 - * **Onsite:** In class one night per week
 - * **Online:** Participate weekly when it works best for you
 - * **Blended:** Attend combination of Onsite/Online classes every other week

COVID-19 Crisis



- * 1) IT Support skills are in demand as professionals can work remotely during the pandemic
- * Supporting users is still very important to the companies, especially when company users started working remotely themselves
- * Number of IT Support Job openings remained steady through the crisis and some companies decided to increase their support staff

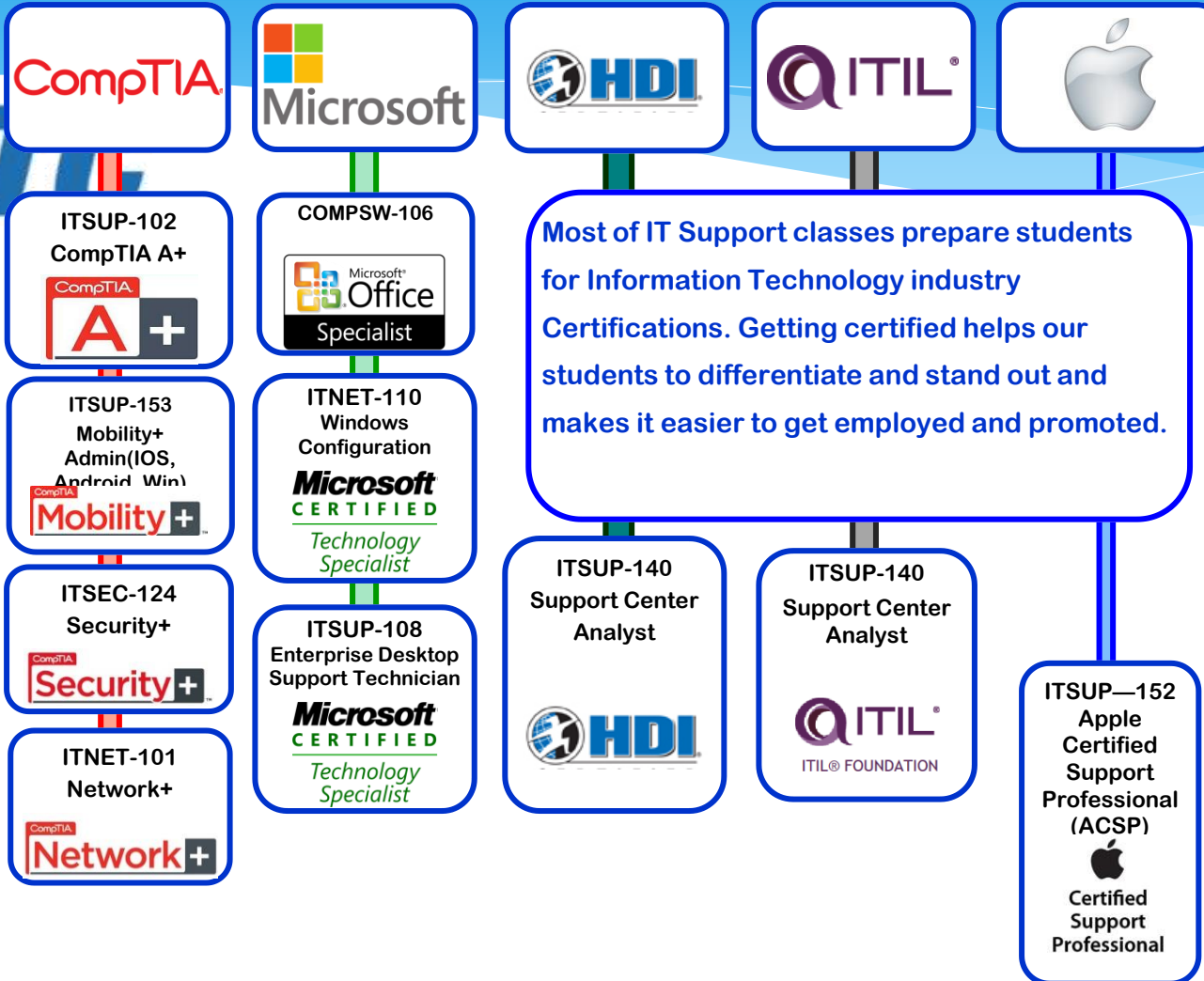
What do you learn as part of IT Support Program



Classes that prepare students for industry certification exams

- * IT Support program offers courses covering soft skills, IT processes, security and hands on experience
- * Program focus is on human interactions and technology
- * You learn skills in key technologies used by Milwaukee companies
- * Learn skills in Microsoft Windows, MacOSX, Linux, Apple IOS, Android and More
- * Soft skills courses for Support Center Analyst (HDI SCA, HDI DST)
- * Apple OSX Support Technician Training (Apple OSX Client and Server)
- * Mobile Device Administration, Troubleshooting and Support (IOS, Android)

MATC IT Computer Support Specialist Program prepares students for Industry Certifications



Learn More about the Program



Learn more about the IT Support: <http://matcitsupport.org>

IT Computer Support Specialist Associate Degree

<https://www.matc.edu/course-catalog/stem/it-computer-support-specialist.html>

Learn about available scholarships:

- <https://matc.academicworks.com/>

Contact IT Support Faculty if you have questions:

- Jonathan Arnold arnoldjb@matc.edu
- Vadim Mikhailenko mikhailv@matc.edu

Register Today



Ask: How can I register for IT Computer Support Program?

Call: 414-297-6319 Email: stempathway@matc.edu

Register for IT Computer Support Degree Program:

<https://www.matc.edu/register/>